



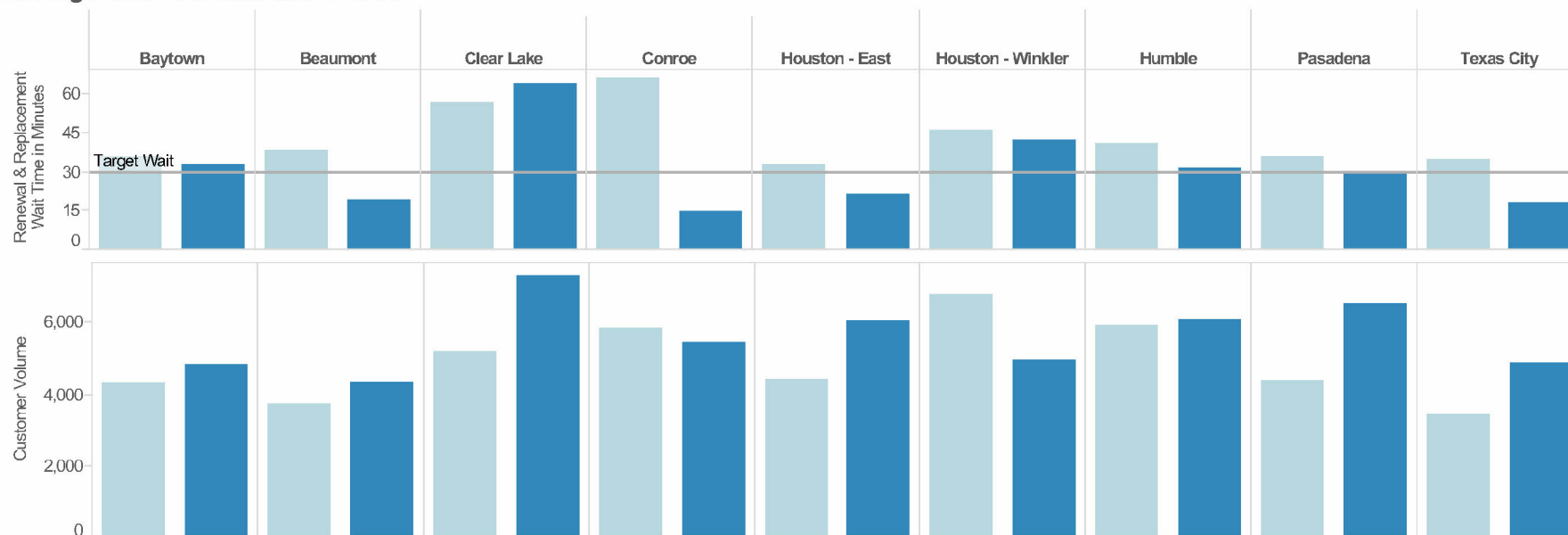
## Driver License Regional Monthly Review

Region 2B: East Houston

September 2013

Year  
 2012 2013

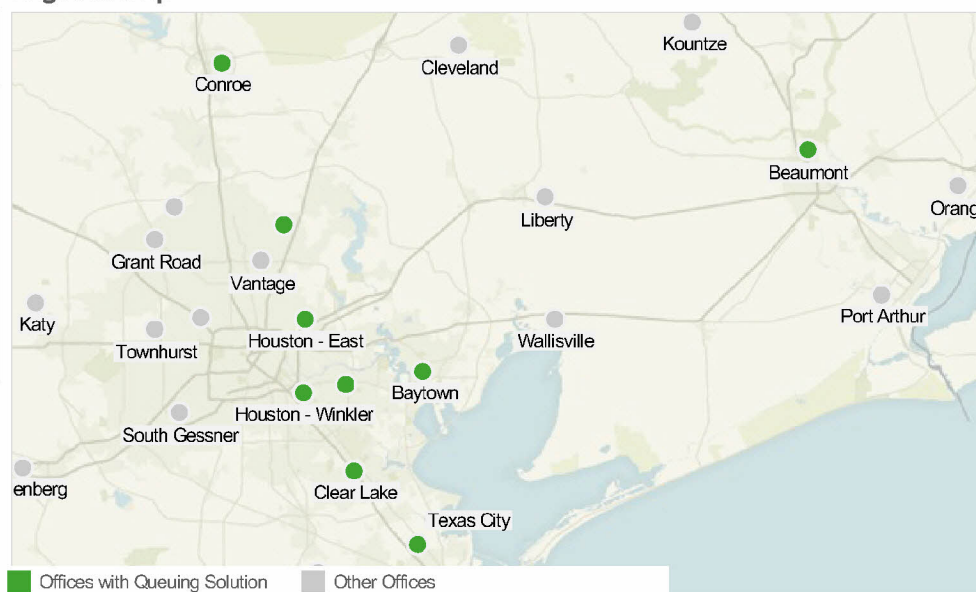
## Average Waits and Customer Volume



## Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	2,023	817	2,003	33	50	36
Beaumont	2,210	702	1,434	19	36	33
Clear Lake	3,806	2,136	1,339	64	75	23
Conroe	2,291	1,022	2,102	15	28	20
Houston - East	2,097	1,375	2,576	22	49	45
Houston - Winkler	1,836	912	2,195	42	44	52
Humble	2,577	1,434	2,078	31	50	30
Pasadena	2,773	1,665	2,091	30	44	31
Texas City	2,164	1,301	1,406	18	20	22

## Regional Map



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 09/02/2014

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